

NOTICE OF PRIVACY PRACTICES SUMMARY

This notice explains how your medical information may be used and disclosed, and how you may access this information. Please review it carefully.

HOW WE MAY USE AND DISCLOSE MEDICAL INFORMATION ABOUT YOU:

The following categories describe the ways that we use and disclose health-related information. While not every specific use or disclosure is listed, all permitted uses and disclosures fall within one of these categories: Treatment, Payment, Required by Law, Military, Law Enforcement, Funeral Directors, Coroners, Medical Examiners, Workers Compensation, Legal Proceedings, Public Health Activities, Inmates, Disaster Relief, Appointment Reminders, Healthcare Operations, National Security, Intelligence Activities, Communicable Diseases, & Your Best Interest.

YOUR RIGHTS REGARDING MEDICAL INFORMATION ABOUT YOU:

Right to Inspect & Copy, Right to Amend, Accounting Disclosures, Request Restrictions, Paper Copy of this Notice, & Confidential Communication.

CHANGES TO THIS NOTICE:

We reserve the right to change this notice at any time. We may revise or change this notice effective for medical information we already have about you as well as any information we receive in the future. We will post a copy of the current notice in various locations indicating the effective date. Revised copies of this notice will be provided upon request.

COMPLAINTS:

If you believe that BHA has violated your privacy rights, you may file a complaint with the Brevard Health Alliance or the Secretary of the U.S. Department of Health and Human Services. To file a complaint with The Brevard Health Alliance, please write to: Chief Executive Officer Brevard Health Alliance 2120 Sarno Road. Melbourne, FL 32935.

PATIENT RIGHTS AND RESPONSIBILITIES

As a patient of BHA Medical Clinics, you have both rights and responsibilities that are essential for ensuring the best possible care. By adhering to the following rights and responsibilities, you help us provide you with the highest level of care.

Patient Rights: Right to Respect & Support, Right to Information & Involvement, Right to Confidentiality, Right to Considerate Care.

Patient Responsibilities: Health Reporting, Financial Transparency, Appointment Attendance and Compliance, Respectful Behavior, Reporting Changes in Health, & Medication Refill Notice.

PATIENT CENTERED MEDICAL HOME

The Patient-Centered Medical Home (PCMH) is a model of care designed to provide comprehensive, patient-centered primary care for children, youth, and adults. The PCMH fosters a strong partnership between patients, their BHA physicians, and when appropriate, the patient's family to ensure continuous and coordinated care.

QUALITY AND SAFETY ARE HALLMARKS OF THE MEDICAL HOME

At BHA, quality and safety are foundational to the care we provide. We are committed to achieving optimal, patient-centered outcomes through a compassionate partnership between physicians, patients, and their families.

CERTIFIED APPLICATION COUNSELORS FEDERALLY FACILITATED MARKETPLACE

As part of our privacy practices, we inform you of the roles and responsibilities of Certified Application Counselors (CACs) affiliated with our federally qualified health center and the Federally Facilitated Marketplace. By providing consent, you agree to allow our organization, including certified CACs, to create, maintain store, and/or use your personal information (PII) as necessary to fulfill the responsibilities outlined by federal regulations.

To obtain the complete Notice of Privacy Practices, please request a copy from any of your Brevard Health Alliance team members. If you have any questions about this notice, please contact The Brevard Health Alliance Corporate Office at 321-241-6868.